Andrew Choi

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Education

Indiana University Purdue University Indianapolis   *August 2020 – May 2024*
Luddy School of Informatics, Computing, and Engineering
Indianapolis, IN

Bachelor of Media Arts and Science with a Minor in Computer Science

Key Skills

Critical thinking
Customer service
Multitasking
Problem solving
Programming
Task prioritization
Teamwork
Time management

Experience

Logistics Coordinator • Continuud   *May 2023 – June 2024*

Responsibilities include:
- Configured hardware, including tablets and kiosks, to meet order specifications and managed technology performance and engagement using MDM solutions.
- Efficiently managed inbound and outbound shipments, ensuring safe and timely delivery of goods. Coordinated with vendors and carrier services to streamline logistics operations.
- Monitored inventory levels, developed shipment schedules, and maintained shipment paperwork and digital records.
- Maintained effective communication with customers and vendors, resolving issues with exceptional service and fostering positive relationships.
- Conducted in-depth research, organized findings, and created comprehensive documentation for various workflows and processes.
- Provided administrative support including data entry, record keeping, and maintaining a clean and organized facility.
- Designed and delivered training to upskill existing staff on the latest tools and technologies.
- Managed client website maintenance using WordPress, ensuring sites remained updated and functional.

Projects:
- Led the creation of the Paramedicine Platform for Health Plus Indiana (HPI) using the Jotform platform using Jotform.
- Contributed to Continuud website redesign using WordPress.
- Led Secured Form (Jotform) and Online Scheduling product (Acuity) offerings.

Software Developer Contractor • Indiana Sports Corp   *Jan 2024 – June 2024*

Responsibilities include:
- Collaborated with a team to create AR experiences for the 2024 Olympic swimming trials and Indianapolis landmarks.
- Developed and implemented AR functionality to visualize the new swimming pool in Lucas Oil Stadium.
- Created interactive AR models and informative displays for various monuments around the city.
- Troubleshooted and resolved issues related to AR functionality and app performance.
- Communicated with clients and stakeholders to ensure project requirements were met.
- Developed the app using React, Mapbox, and Airtable for data management.
- Designed and implemented interactive map features, including filters for specific types of locales and routing functionalities.
- Integrated real-time information on events, restaurants, and special offers related to the 2024 Olympic swimming trials.
- Ensured app stability and performance through thorough testing and debugging.
- Coordinated with team members and managed project timelines to deliver a polished final product.

Projects:
- Developed an augmented reality (AR) app to promote Indianapolis tourism by showcasing landmarks and venues through interactive experiences. (Explore Indy)
- Created an interactive map app to highlight venues, events, restaurants, hotels, and more in Indianapolis, similar to Google Maps but focused on the city. (Experience Indy)